



# Pathways Information & Assistance

This document includes information about several **Personal Emergency Response System (PERS)**, programs which allow persons to initiate immediate contact with a monitoring service during an emergency, and Locator Aids that identify or locate persons who may wander away and become lost. New technology continually improves features and offers services such as smart phone integration, GPS features and fall detection.

Sound Generations Pathways Information & Assistance does not recommend, endorse or suggest that you should use any of the service providers named in this packet of material. We offer this information only as a resource to help you get started in meeting your needs. This list is not intended to be comprehensive, but rather a sample of companies.

We encourage you to contact several of the following services prior to selecting one. Ask for information about types of systems available, how each system works, and costs involved (including installation, monthly rental/service fees, and whether there are any purchases required).

Consider your circumstances before making a decision.

- Are you in the home frequently?
- Will the system work in your yard?
- Do you go to a specific hospital?
- Who is your emergency contact person?
- Are you on a Medicaid program that might pay for a system?
- Is English your primary language?
- Do you need medication reminders?
- Do you currently have someone who checks on you?
- Does the system require a landline telephone?
- Do you need a system to detect falls?
- Do you want a system that works with your smart phone?

### **ADT MEDICAL ALERT SYSTEMS**

**Mailing address:** 1501 Yamato Rd  
Boca Raton, FL 33431

**Phone(s):** (800) 588-0023 sales

**Website:** [www.adt.com/health](http://www.adt.com/health)

Personal response system and emergency alert features: wireless, waterproof personal help button; two-way voice intercom; one-button phone answering with a speaker-phone base unit; mobile system with built-in GPA, fall detection optional.

**Fees:** Call for current rates and fees or use website form for sales contact.

### **CARE ELECTRONICS**

**Mailing address:** 3301 W 151 Ct.  
Broomfield, CO 80023

**Phone(s):** (888) 444-8284 (303) 444-2273

**Website:** [www.medicalshoponline.com](http://www.medicalshoponline.com)

Safety products include "pull for help" emergency alert caller, mobility monitors and other in-home safety products.

**Fees:** Call for current rates

### **CRITICAL SIGNAL TECHNOLOGIES INC**

**Mailing address:** 27475 Meadowbrook Rd.  
Novi, MI 48377

**Phone(s):** (888) 557-4462

**Website:** [www.cstl.com](http://www.cstl.com)

Products include landline, cellular and GPS-enabled devices for personal emergency response, fall detection, and medication management. Telehealth systems for remote vital signs monitoring.

**Fees:** Call for rates

### **LIFEFONE MEDICAL ALERT SERVICES**

**Mailing address:** 16 Yellowstone Ave  
White Plains, NY 10607

**Phone(s):** Info (800) 331-9198

**Website:** [www.lifefone.com](http://www.lifefone.com)

24-hour personal emergency response service; light-weight, waterproof pendant, bracelet and devices; equipment ranges for at-home use or on-the-go GPS; emergency alert, optional fall detection, mobile GPS locator apps.

**Fees:** Call for current rates. Monthly service charges vary with service.

## **PHILIPS LIFELINE - MEDICAL ALERT SYSTEMS**

**Mailing address:** 111 Lawrence St  
Framingham, MA 01702

**Phone(s):** (855) 681-5351

**Website:** [www.lifelinesys.com/](http://www.lifelinesys.com/)

Multiple medical alert products designed to reduce the risk of living alone. Choice of wrist or neck pendant, Fall detection, medication dispenser with monitoring system to caregivers is also offered. Advanced GPS mobile locator aids.

**Fees:** Fees vary, call for rates

## **PIONEER MEDICAL ALARMS FOR SENIORS**

**Mailing address:** 991 Lomas Santa Fe Dr. Ste C415  
Solana Beach, CA 92075

**Phone(s):** (800) 824-8844

**Website:** [www.pioneeremergency.com/](http://www.pioneeremergency.com/)

Provides a variety of medical alert equipment and devices that will get help 24/7. Includes in-home unit, equipment designed for homes without phone lines, GPS mobile device, medication dispensers and fall detection.

**Fees:** Prices vary according to equipment and service. No activation fee

## **RESPONSE LINK**

**Mailing address:** 60 S Market St Ste 1500  
San Jose, CA 95113

**Phone(s):** (866) 802-3676 Sales & service

**Website:** [www.responselink.com/](http://www.responselink.com/)

ResponseLink provides several personal emergency alert systems. Waterproof wrist or necklace pendant, automatic fall detection device, mobile medical alert systems.

**Fees:** Activation fee; call for rates for specific service

## **SAFETYLINE**

**Mailing address:** PO Box 821033  
Kenmore, WA 98028

**Phone(s):** (866) 344-4267

**Website:** [www.safetylineusa.com](http://www.safetylineusa.com)

Local Washington State provider of basic medical alert systems, cellular medical alert systems, mobile emergency systems, GPS mobile systems, fall detection buttons and medical dispensing systems. Provides regularly scheduled live reminder calls. Operators are certified as Advanced Emergency Medical Dispatchers.

**Fees:** Varies with product and service. Call for current pricing. Month to month pricing available with no contracts.

**VRI MEDICAL ALERT SYSTEMS - HOME MONITORING SOLUTIONS**

**Mailing address:** 1400 Commerce Center Drive  
Franklin, OH 45005

**Phone(s):** (800) 860-4230

**Website:** [www.vricares.com](http://www.vricares.com)

Provides medical alert units and other monitoring solutions including: monitored medication dispensers, fall monitors, cellular solutions, vitals monitoring

**Fees:** Call for current rates