EMERGENCY ALERT SYSTEMS

This document includes information about Emergency Response Systems, programs which allow persons to initiate immediate contact with a monitoring service during an emergency, and Locator Aids, programs that identify or locate persons who may wander away and become lost. New technology continually improves features and services such as smart phone integration.

**Sound Generations Pathways Information & Assistance** does not recommend, endorse or suggest that you should use any of the service providers named in this packet of material. We offer this information only as a resource to help you get started in meeting your needs.

We encourage you to contact several of the following agencies prior to selecting one. Ask for information about types of systems available, how each system works, and costs involved (including installation, monthly rental/service fees, and whether there are any purchases required).

**Consider your circumstances before making a decision.**

- Are you in the home frequently?
- Will the system work in your yard?
- Do you go to a specific hospital?
- Who is your emergency contact person?
- Are you on a Medicaid program that might pay for a system?
- Is English your primary language?
- Do you need medication reminders?
- Do you have someone who checks on you now?
- Does the system require a landline telephone?
- Do you need a system to detect falls?
- Do you want a system that works with your smart phone?
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<tr>
<th>Company</th>
<th>Services</th>
<th>Fees</th>
</tr>
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<tr>
<td><strong>Adiant Solutions</strong>&lt;br&gt;1749 NE 10TH TERRACE, UNIT #1&lt;br&gt;Cape Coral, FL 33909&lt;br&gt;(888) 399-8226 (480) 970-2574&lt;br&gt;<a href="mailto:sales@adiant-solutions.com">sales@adiant-solutions.com</a>&lt;br&gt;www.adiant-solutions.com&lt;br&gt;Contact:</td>
<td>for-profit company that sells the S-911 bracelet which is a personal locator device for people suffering from mild dementia or Alzheimer's, autism, down syndrome or schizophrenia. Functions include two-way communication, real-time tracking, fall detection, panic button, and speed sensor. Other 2-way communication products and tracking products available.</td>
<td>call for current pricing.</td>
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<td><strong>Adt Home Health Personal Emergency Response System</strong>&lt;br&gt;PO BOX 5035&lt;br&gt;Boca Raton, FL 33431&lt;br&gt;(800) 479-2959&lt;br&gt;new.adt.com/compact/health&lt;br&gt;Contact:</td>
<td>companion services personal response system features: wireless, waterproof personal help button; two-way voice intercom; one-button phone answering with a speaker-phone base unit; monitoring specialists.</td>
<td>call for current rates and fees</td>
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<td><strong>Care Electronics</strong>&lt;br&gt;3301 W 151&lt;br&gt;Broomfield, CO 80023&lt;br&gt;(888) 444-8284 (303) 444-2273&lt;br&gt;(303) 447-3502&lt;br&gt;<a href="mailto:tmoody@careelectronics.com">tmoody@careelectronics.com</a>&lt;br&gt;www.careelectronics.com/&lt;br&gt;or medicalshoponline.com&lt;br&gt;Contact:</td>
<td>safety products include “pull for help” emergency caller (uses a necklace transmitter and a desktop speakerphone to send a personalized, prerecorded message to 4 phone numbers), WanderCare (alerts caregiver when wanderer goes beyond a set range).</td>
<td>Call for current rates</td>
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<td><strong>Comfort Zone – Alzheimer’s Association</strong>&lt;br&gt;225 N MICHIGAN AVE, FL 17&lt;br&gt;Chicago, IL 60601&lt;br&gt;(877) 259-4850 (800) 272-3900 HELPLINE&lt;br&gt;www.alz.org/comfortzone&lt;br&gt;Contact:</td>
<td>comfort zone®, powered by Qualcomm, provides location updates. Family members can monitor a person’s location, while the individual with Alzheimer’s can maintain their independence and enjoy the emotional security of familiar routines and surroundings. Comfort Zone is a web application that includes a location-based mapping service.</td>
<td>one-time activation fee, monthly fees, fees vary by service</td>
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| **Critical Signal Technologies Inc** | **Services**: personal emergency response medication management, and telehealth systems for remote vital signs monitoring.  
**Fees**: call for rates |
|---|---|
| 27475 MEADOWBROOK RD  
Novi, MI 48377  
(866) 427-8585 (888) 557-4462  
(800) 325-5145 hsellar@cstltl.com  
www.criticaIsignaltechnologies.com/  
Contact: Heather Sellar, Customer Support | |
| **Emergency Caller Products** | **Services**: emergency products and systems: fall prevention, emergency response, wanderer alert, lifetime sensor pads.  
**Comments**: Bothell, WA distributor  
22121 17th Ave. SE, Bothell,  
(425) 485-3938  
Kent distributor  
7112 s 212th St, Kent  
(253) 872-7128 |
| 13250 GREGG ST  
Poway, CA 92064  
(800) 227-2474 (800) 762-7613  
sales@emergencycaller.com  
www.emergencycaller.com/ | |
| **Lifefone Personal Response Services** | **Services**: 24-hour personal emergency response service; light-weight, waterproof pendant, bracelet and devices; calls service which notifies doctor and/or family.  
**Fees**: varies by programming and equipment  
+$24.95-$29.95 monthly |
| 16 YELLOWSTONE AVE  
White Plains, NY 10607  
(888) 687-0451 SALES (800) 882-2280 CUSTOMER SERVICE  
(800) 747-2032  
service@lifefone.com  
www.lifefone.com | |
| **Medical Monitoring USA** | **Services**: emergency alert reporting system connects to a home telephone line and automatically places a call for help whenever assistance is needed.  
**Fees**: $24.95 - $28.95 per month depending on length of contract |
| 11 CHESTNUT ST Tenafly, NJ 07670  
(800) 639-9139 (800) 871-8060 BROCHURE AND INFO (201) 567-8013  
info@mmusaalert.com;  
help@mmusaalert.com  
www.medicalmonitoringusa.com  
Contact: | |
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<td>Philips Lifeline - Medical Monitoring Systems</td>
<td>designed to reduce the risk of living alone. choice of wrist or neck button, full line of alternative switches for physically disabled and revolutionary autoalert help button calls for help when the subscriber cannot.</td>
<td>Call for rates</td>
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<td>Pioneer Emergency Medical Alarms</td>
<td>provides a variety of medical alert equipment and devices, that will get help. 24/7 medical monitoring staffed by trained paramedics and can be ordered online.</td>
<td>$29.95 per month, prices vary according to equipment and service.</td>
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<td>Providence Lifeline</td>
<td>personal response system. waterproof personal help button can be worn as pendant or wristband. Lifeline monitor staff assesses situation and contacts neighbor, loved one or emergency services based on needs. Multi-lingual monitoring staff.</td>
<td>Medicaid Snohomish and Island counties only, $37/month, one time set-up fee: $50. reminder phone monitoring and other services have variable fees.</td>
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<td>Response Link</td>
<td>provides personal emergency alert system. waterproof wrist or necklace pendant, medication reminders and check-in monitoring, health test reminders and insurance billing. Medication dispenser that can be monitored or non-monitored.</td>
<td>Serves Washington, call for pricing and a local representative.</td>
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| **Security One**  
15 OREGON AVE STE 101  
TACOMA, WA 98409  
Tacoma, WA 98409  
(800) 515-4911  
| **Services:** installations and monitoring of residential and commercial security, fire and medical systems.  
**Comments:** call for local representative  
**Fees:** varies with service; starts at $69 activation fee and $29.99/month  
|  
| **www.securityoneusa.com**  
Contact:  
|  
| **Shoreline Police Department - Memory Impaired Assistance Program**  
1206 N 185TH ST  
Shoreline, WA 98133  
(206) 801-2764 TO REGISTER (206) 363-8424 (EAST)  
| **Services:** a free program to assist in the recovery of memory impaired persons who are lost or have wandered away from their residences or caregivers.  
**Limitations:** must register for the program and update information every 6 months  
|  
| cityofshoreline.com/government/departments/police-department/crime-prevention/memory-impaired-assistance-program  
|  
| **Tunstall Americas**  
36-36 33RD ST  
Long Island City, NY 11106  
(800) 286-2622 CUSTOMER SERVICE  
(516) 536-5276  
usinfo@tunstall.com  
americas.tunstall.com  
| **Services:** products include voicecared personal emergency response system with 24/7 assistance has long range activator button; med-time personal medication system which organizes, reminds and dispenses meds; health buddy enables patient to answer and review health questions, reminders, tips; 24/7 healthcare communication center.  
**Fees:** call for rates  
|  
| **Vri Medical Alert Systems - Home Monitoring Solutions**  
1400 COMMERCE CENTER DRIVE Franklin, OH 45005  
(800) 860-4230 (425) 622-6253 LOCAL DEALER  
800-692-8189 info@monitoringcare.com  
www.monitoringcare.com  
| **Services:** provides medical alert units and other monitoring solutions including: monitored medication dispensers, fall monitors, cellular solutions, digi pal (a medical alert unit that is compatible to voip/cable tv telephone systems), and vitals monitoring.  
**Fees:** Call for rates  
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| Contact: Harold Cole, Local Territory Manager  
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| July 25, 2016  
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